

## PRIVACY POLICY

### 1. What do we do with your information?

When you register (log in), you apply your email/mobile number and a password. This allows us to provide you with access to your account every time you visit our website. Before completing your first subscription order, we also ask you for your name, phone number, email address and delivery address. This information, along with your credit/debit card details, is necessary to fulfil your order. This information may be disclosed to specific members of our staff and to select third parties (such as our credit card processor) involved in the completion of your transaction and delivery of your order. We may also need your email address or phone number to contact you if we have questions about your order. We may also use your email address/mobile number to notify you about delivery statuses, payment statuses, send your monthly invoices, new services or special promotional programs. Emails, WhatsApp messages & SMS are sent only to The Green's Dairy sample buyers/ subscribers. At any time, you can notify us that you wish to stop receiving these SMS/ WhatsApp messages & emails by writing to us at [info@thegreensdairy](mailto:info@thegreensdairy). In addition, we keep a record of your monthly subscription orders, cancellations, additional orders and complaints.

### 2. How do we get your consent?

When you provide us with personal information to complete a transaction, verify your credit/debit card, place an order, arrange for a delivery, we imply that you consent to our collecting it and using it for that specific reason only.

If you have made a purchase on our store, we imply that you have given your consent to receive mails from us about offers, promotions and other updates.

### 3. How do I withdraw my consent?

We will be sorry to see you go. But, if after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at any time, by contacting us at [info@thegreensdairy](mailto:info@thegreensdairy).

### 4. What measures do we take to secure your information?

If you give us your credit card/ debit card information, it is protected by the payment gateway with Secure Socket Layer technology. Although no transmission over the internet is 100% secure, we take reasonable industry standard measures to ensure your information is not inappropriately used, disclosed or lost.

#### 5. How do we share your information with third-party service providers?

The Green's Dairy may use various agencies (third party service providers) to make our website operate. For example, we may use third parties to host our website, analyze data, and to provide payment gateways. Some of these third parties may need access to your information to make the services provided through our website work. However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions.

We use Stripe. We recommend that you read their privacy policies so you can understand the way your personal information will be handled by these providers.

#### 7. LINKS

When you click on links on our store, they may direct you away from our site. We are not responsible for the privacy practices and Terms of Use of other sites and encourage you to read their privacy statements.

#### 8. COOKIES

Like many other e-commerce websites, we use "cookies" to improve your shopping experience and to save you time. Cookies are little tags that we place onto your computer. We assign a cookie to your computer when you first visit us in order to enable us to recognize you each time you return. Through cookies we can customize our website to your individual preferences to create a more personalized, convenient shopping experience. Please note that the cookies we use for our website or email campaigns do not store personally identifiable information about you or your finances.

#### 9. Exceptions

We may disclose your personal information if we are required by law to do so or if you violate our Terms and Conditions.

#### 10. CHANGES TO THIS PRIVACY POLICY

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.